



趕時間卻未領藥？輕鬆解決

## 藥物送遞服務

「藥物送遞服務」為你提供取藥服務的另一個選擇。閣下可在遞交藥物處方時通知藥劑部職員，安排送遞藥物至家中或指定地址（郵政信箱或商廈郵件室除外），節省等候取藥時間。

### 適合送遞服務的藥物種類：

在不延誤治療的前題下，醫生所處方的藥物皆可選擇送遞服務，唯不包括急需的藥物、冷藏藥物及香港法例列明的危險藥物。重量為三公斤以下。

### 送遞時間：

如在就診當日下午二時前確認送藥安排，藥物可於當日晚上九時前送達，如星期日或公眾假期會於翌日送達。部分偏遠地區送遞時間或會較長。

在安排送遞服務時，醫院的合約服務公司會聯絡閣下有關送遞時間，服務公司亦會以短訊形式發出一個二維碼。收取藥物時，閣下須向服務公司的送遞人員出示有效的二維碼核實身份，確保藥物安全送到閣下手中。

### 收費：

送遞每張處方之藥物收費為港幣65元。在藥劑部繳款後，該次服務將不能取消亦不設退款。

### 用藥指導：

當收到藥物後，請致電藥劑部 (2275 6266)，我們的藥劑師會向你解釋藥物的資訊，確保用藥安全。

藥劑部 20231030



In a rush but yet to collect your meds?

## Medication Delivery Service can help!

Medication delivery service offers a convenient alternative to medicine pickup. As you present your prescription to the pharmacy department, you may opt for medication delivery service to have your medicine delivered to your home or designated address (excluding Post Office Box and commercial building mail room).

### Service Scope :

Medications prescribed by our hospital weighing up to 3 kg are usually accepted. As the process of delivery takes time as well as for safety reasons, the Medication Delivery Service is not applicable for urgently required medications, refrigerated items and legally classified Dangerous Drugs.

### Delivery Time :

Medications will be delivered within the same day by 9pm if your order is placed before the cutoff time (typically 2pm), except for Sundays and public holidays in which medications will be delivered the next day. When the courier arrives with the delivery, please present the QR code previously sent by SMS for identity verification.

### Service Fee :

A service fee of **\$65** per prescription will be charged. Once the medication delivery request is confirmed and payment is settled, the request cannot be cancelled and the payment cannot be refunded.

### Drug Counseling Service :

Please call us at **22756266** after your receive the medications. Our pharmacy team will provide the drug counseling service to you.

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